



## Closed Captioning Device

To use audio description, visit the concessions stand to request a Closed Captioning Device. A theatre employee will program a receiver to your selected movie and will offer to install the device for you in your preferred seat.

Closed Caption Device. The seat arm mounted closed caption receiver provides you with a private display that is attached by an angled flexarm with a base and built in cupholder

Optics present a distant virtual image to the user so the caption and movie screen can be viewed without refocusing the eye and also reduces visibility of the display to other patrons.

You may select one of up to four caption languages delivered with the movie.  
(number of available languages will vary by film)

The device will display the user-defined welcome message until the presentation starts. It then displays the closed captions delivered in the digital cinema package

If you do not see a displayed welcome message or the welcome message stays even after the presentation has started, your receiver may be malfunctioning. You should find an WTC employee and request assistance resolving the problem. Theater staff will troubleshoot the problem.

In rare instances, WTC may be unable to provide you with access to closed captioning services due to malfunctioning equipment. If that happens, WTC will refund your ticket and provide you with a free Re-admit Pass so that you may enjoy an audio description of your movie at some other time.

You may report problems using audio description services to a WTC employee or using the feedback form on our website located at: <https://watertowercinema.com/ald--cc-devices> or scan the QR code below.

